



Lance B. Coleman

Lance B. Coleman has over 25 years of leadership experience in the areas of Lean six sigma implementation, quality engineering, quality and risk management in the Medical Device, Aerospace and other regulated industries in the United States. Lance was 2018 Chair of the ASQ Lean Enterprise Division where he was instrumental in setting the strategic direction for the organization and oversaw the development of an online training platform for Lean practitioners. He is also the author of *The Customer Driven Organization: Exploring the Kano Model* (Productivity Press 2014) and *Advanced Quality Auditing: An Auditor's Review of Risk Management, Lean Improvement and Data Analysis* (Quality Press 2015).

Lance has a degree in Electrical Engineering Technology from the Southern Polytechnical University in Marietta, GA and is an American Society for Quality Senior Member as well as, Certified Quality Engineer, Six Sigma Green Belt, Quality Auditor and Biomedical Auditor. Additionally, Lance has served as instructor for the ASQ Failure Mode and Effects Analysis and Certified Quality Auditor Exam Preparatory courses. He was 2016-2018 Chair of TAG 302 – Auditing Management Systems, which was charged with revising the related standard ISO 19011. Lance has presented, trained and consulted throughout the United States and abroad.